

# TEACHING ENGLISH STYLE OF CLERKING PATIENTS AND A COMPARATIVE APPROACH TO COMMUNICATION SKILLS

Academic year 2016/2017

APRIL 19<sup>TH</sup>, 26<sup>TH</sup>, MAY 3<sup>RD</sup> AND 4<sup>TH</sup> 2017

## BARBARA'S STORY:

### A STUDY IN FILM OF THE EXPERIENCE OF DEMENTIA AND DELIRIUM

Responsible: prof. Giovanni Ricevuti, Università di Pavia

Coordinators: prof. Giovanni Ricevuti, Università di Pavia, Cristina Bizzotto (Collegio Nuovo, UniPV)

1 Credit OTA – MED/09

The population is ageing and many more people now live into their 80s and 90s. As a consequence, illnesses that are more common in old age such as Alzheimer's disease and other forms of dementia are seen much more frequently. Many of us will know a person living with dementia and it can be difficult to understand why they behave as they do and how to interact with them in a constructive way. Recognising and managing dementia, and the acute confusion (delirium) which often complicates the picture when older people with dementia develop an intercurrent illness, is a key skill in medicine. Specialists who need to understand dementia include family doctors, emergency and acute physicians and surgeons, especially in orthopaedics. This series of lectures uses a prize winning series of films about the journey of an older woman called Barbara through her health care journey as her dementia gradually worsens. This training programme was developed at Guy's and St Thomas' hospitals in London and made available in 2014.

As you watch the films you will have the opportunity to answer a series of questions to ensure that you follow both the language used and the content. There will be time for discussion about both the medical conditions that affect Barbara, the importance of professional skills such as communication and empathy and an opportunity to reflect on how we might all do things differently. You will get most out of the programme by attending all the lectures but if you cannot, a short summary will be given at the start of each lecture to get you up to speed.

**Where and when:** Master's Lecture Hall, Collegio Nuovo – Graduate Residence - Entrance: Via Tibaldi, 4 April 19<sup>th</sup>, 26<sup>th</sup>, May 3<sup>rd</sup> and 4<sup>th</sup> 2017, 5.30 – 7.30 pm.

## PROGRAM

### Wednesday April 19<sup>th</sup> 2017

#### Introduction

Prof. Giovanni Ricevuti (Università di Pavia)

**Barbara's story: medical conditions** - Prof. Claire G. Nicholl (Addenbrooke's Hospital, Cambridge, UK)

### Wednesday April 26<sup>th</sup> 2017

**Barbara's story: communication and empathy** - Prof. Claire G. Nicholl

### Wednesday May 3<sup>rd</sup> 2017

**Barbara's story: how could we all do things differently?** - Prof. Claire G. Nicholl

### Thursday May 4<sup>th</sup> 2017

**Barbara's story: conclusions** - Prof. Claire G. Nicholl



*The Course is recognized as Extra Curricular Teaching Activity – Undergraduate Courses*

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Please submit your application on line by April 18th 2017: [http://colnuovo.unipv.it/corsi\\_seminari.html](http://colnuovo.unipv.it/corsi_seminari.html)